

SERVICE OVERVIEW

SIP TRUNKING

Save up to 70% with no need for ISDN line rental, and gain the benefits of converged communications.

The need for innovation and business improvement can be stifled by legacy systems, with telephony systems being one of the most complex and expensive to replace. Traditional telephony estates can be difficult to manage and do not lend themselves to the modern business' needs for scalability and agility.

SIP Trunks can reduce costs and simplify the transition to Unified Communications and Cloud-based telephony services. Whether you are looking to expand your business into new sites, wanting to connect existing telephony systems or make use of your legacy telephony systems whilst benefiting from the features of IP telephony. SIP Trunks allow you to get the most out of your existing investments by facilitating an IP-enabled traditional PBX to deliver a full range of IP telephony features.

REDCENTRIC'S SIP TRUNKING

Redcentric's SIP Trunk services simply connect existing infrastructure such as your PBX or phone system to the public telephone network, allowing you to utilise a single network for both data and voice, simplifying any transition to Unified Communications whilst also saving you £1000s each year on ISDN lines and call costs.

Reduced ISDN line rental charges

With a SIP Trunk typically costing over 70% less than an ISDN30, customers could enjoy annual savings of over £4,770 per ISDN30 line if all 30 channels are in use. Quality of Service is guaranteed, with no degradation in performance.

Reduced call charges

Redcentric call charges to UK local and national numbers are up to 30% cheaper when compared with BT. There are also no charges for internal calls between offices provided they are also connected via a SIP Trunk or Redcentric's hosted IP telephony service.

KEY BENEFITS

- Integrate with your PBX – No upgrade or maintenance charges, only pay for a monthly licence fee
- Network convergence – Run voice and data across single IP Network without any loss in performance
- Save 70% compared to ISDN line rental – SIP Trunks typically cost 70% less than an equivalent ISDN30 line
- Quickly add call capacity – Increase call capacity without effecting existing infrastructure
- Reduced call charges – Our call charges are up to 30% cheaper when compared with BT
- Free calls between offices – Using SIP Trunks you can remove the cost of calls between offices
- Business continuity – in the event of a disaster calls can be redirected to other locations using our web portal.



KEY FEATURES

1. **Scalable on-demand** – users can be added and removed without additional infrastructure or hardware
2. **Integrates with other communications platforms** as part of your Unified Communications strategy
3. **Call centre functionality**, call routing and voicemail
4. **Free DDI rental**
5. **Online portal** for management configuration
6. **Leverage PBX investment** and integrate with the Redcentric hosted voice service
7. **Enhanced your DR capability**, by dynamically re-routing calls in the event of network outage

WORLD-CLASS SUPPORT

We provide 24/7/365 monitoring and support for our SIP Trunk services. Our team is here to support you every step of the way. We will assess your requirements, design the infrastructure and facilitate the transition into the service, and we provide access to the self-service management portal.

SUPPORTING YOUR JOURNEY TO THE CLOUD

At Redcentric we understand that it's difficult to make the jump wholesale into the Cloud in one go. That's why we offer SIP Trunking to aid in transitioning you from legacy to Cloud-based telephony services. We can support and supplement your existing infrastructure or replace it – or something in between. Whatever stage you're at on your Cloud journey, we can support you.

RELATED SERVICES

Redcentric offers a full complement of telephony services, including Cloud IP Telephony, Unified Communications and Inbound Call Management, as well as Non-Geographic Numbers and Calls & Lines services.